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Return and Refund Policy

Thank you for shopping at the Rytec Parts Webstore.
If you need to return a stocked parts order, we're here to help.

Returns

You have 60 calendar days from the date of shipment to return a stocked item.

To be eligible for return, the item must be unused and in the original condition that it was received. Note: The item must be in its original packaging.

Please contact our customer support/parts department for a Return Merchandise Authorization number (RMA #) in order to return an item.

Refunds

Once received, the returned item will be inspected. A 30% restock fee will be applied and a refund for the difference will be issued to the original method of payment (credit card or credited to account on file).

Shipping

Rytec will not be responsible for return shipping charges. Note: Shipping costs are non-refundable.

Contact Us

If you have any questions about returning an item to us or about receiving an RMA #, please call 1-800-628-1909 or email us at webstore@rytecdoors.com.

Thank you.

Rytec Parts Department